

R. Johnston Hager, III
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To You, Our Valued Customer:

With the ongoing global health concerns surrounding the Coronavirus, we wanted to reach out to you, our valued customer, to let you know that your well-being is now, and always will be, our Number One priority. These are extraordinary times with challenges that must be addressed daily for everyone's safety. Hager is a family owned and operated company whose main concern is the health of our employees, customers and suppliers. We are carefully following all appropriate safety procedures as outlined by the Centers for Disease Control and Prevention (CDC). Internally, we have implemented numerous policies to provide a safe work environment for our employees to include a Social Distancing Policy and suspension of all Non-Essential Business Travel through April 1st. Visitors are no longer allowed in our St. Louis Headquarters, Montgomery Plant or warehouses unless pre-approved. We are taking care of our employees, so they can continue to take care of you and your needs.

Please note the following regarding our products:

- We will still be shipping from our strong inventory position.
- We will continue manufacturing in the USA to keep products in inventory.
- We will continue to monitor our production at our facilities overseas and keep our warehouses stocked with Hager products.
- Customer service, technical services and all sales resources are readily available to support you, our customer.

Our executive team is meeting daily to discuss and monitor this ever-changing situation. We will continue to do what is right for you, our extended family. We are prepared to face the challenges ahead with you and are ready to serve you with the excellence you expect from Hager Companies.

Sincerely,



R. Johnston Hager, III