

Dear Valued Hager Customer,

With the recent onset of the COVID-19 Coronavirus we have received many questions regarding the Antimicrobial Coating Hager offers. Many of our products are available with this coating, including hinges, locks, exit devices, HS4, and trim products. However, this coating is formulated with ionic silver and slows the growth of bacteria, mold, and mildew - **not** viruses.

While antimicrobial coating is a valuable asset in specific verticals, it will not help prevent the spread of the COVID-19 virus. The safety guidelines put forth by the Center for Disease Control (CDC) and World Health Organization (WHO) are the best way to prevent the spread of this virus. Handwashing is a vital component of those safety measures.

We recommend the following guidelines to clean frequently touched door hardware.

- Use a soft cloth and mild non-abrasive soap and water to wipe the surface carefully.
- Make sure to remove all leftover detergent film.
- Do not submerge or soak the hardware in water or detergent.
- Do not use harsh or abrasive chemicals.

Just as we have throughout our 171-year history, Hager is committed to protecting what is most important - our people, our customers, and our communities. No matter the adversity, we will get through this - together and stronger.

Please don't hesitate to reach out with any questions, or how we can help.

Sincerely,  
Hager Companies